BiteOS

PAKISTAN-FOCUSED WHATSAPP AI ORDERING OS

WhatsApp ordering.

A complete restaurant operating system.

Cloud-based. Zero installation.

Client demo presentation



Peak-hour mistakes become expensive

Demand is not the problem. Scattered order information is.

BiteOS turns each conversation into a complete, structured order.

A call gets missed

A price or option gets recorded incorrectly

The kitchen receives an incomplete order



BiteOS

Your customers already use WhatsApp

Message the restaurant or scan its QR.
No new customer app.

SCAN OR MESSAGE

One conversation. One complete workflow

1

Guided ordering

Categories, dishes, quantities, and options follow a clear sequence

2

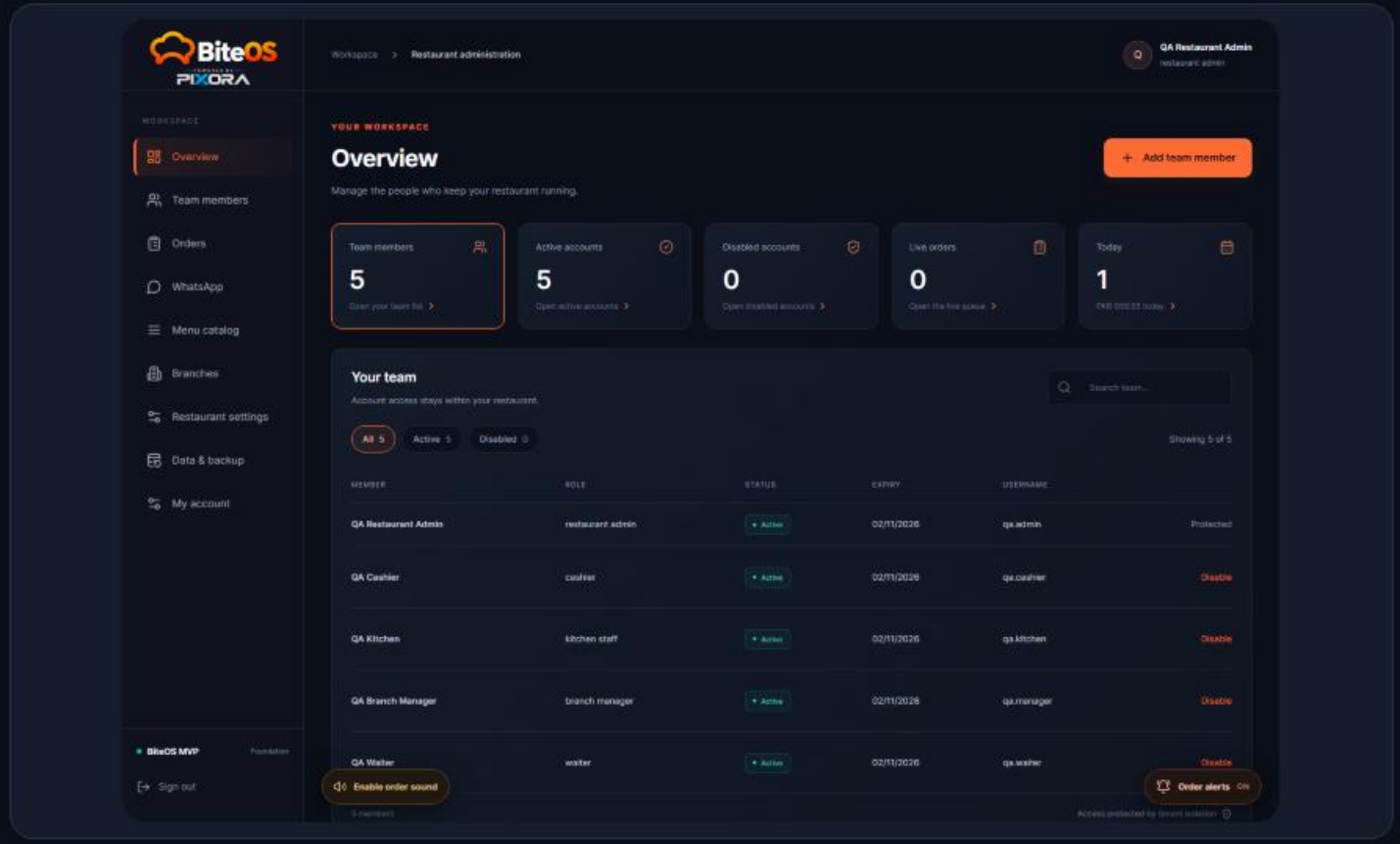
Reliable pricing

Prices and charges follow the restaurant's current server rules

3

Operational control

The order enters the restaurant's live queue immediately



Customer-to-kitchen workflow



Every scan or message enters the same cloud workflow

A simple customer entry point. One actionable system for the restaurant.

COMPLETE RESTAURANT OS

BiteOS runs the full order workflow

01	**Customer ordering**	WhatsApp and public-menu orders become structured carts
02	**Live operations**	Confirmed orders enter the restaurant dashboard and staff workflow
03	**Restaurant control**	Menus, branches, access, charges, and status stay under restaurant control
04	**Data continuity**	Audit history, exports, backup, and restore protect operational records

Cloud access with zero installation

FOR THE RESTAURANT

- ✓ Browser-based workspace
- ✓ No local application server
- ✓ Central menu and order control
- ✓ Secure access for authorized staff

FOR THE CUSTOMER

- ✓ Order in WhatsApp or the public menu
- ✓ No new BiteOS mobile app
- ✓ No separate BiteOS account
- ✓ Menu, receipt, and tracking stay accessible

A shareable restaurant page

1

Restaurant identity

Logo, banner, name, tagline, announcement, and About content

2

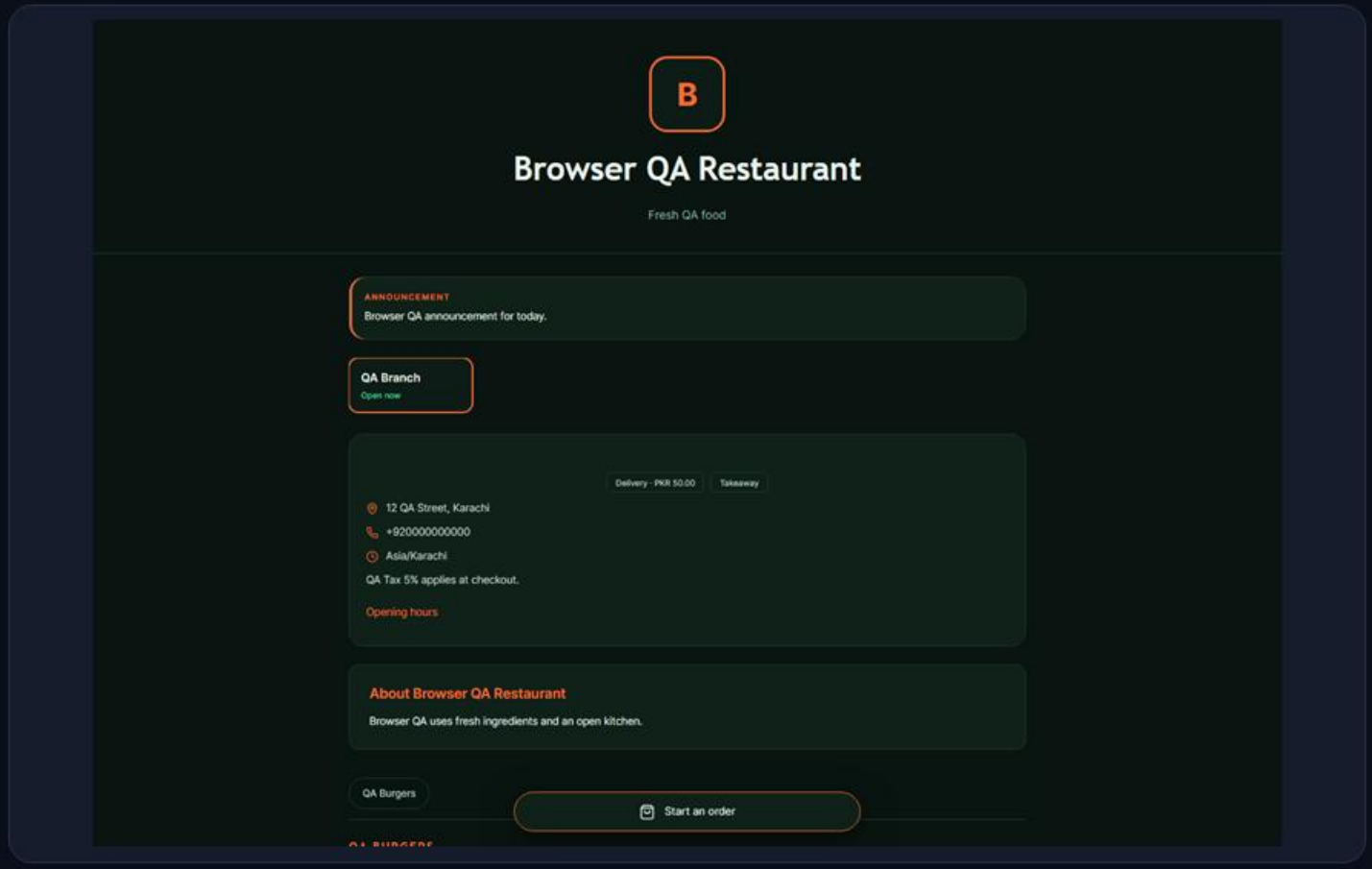
Menu and branches

Categories, dishes, prices, opening hours, and service options

3

Contacts and sharing

Address, phone, and a public link customers can open and share



WhatsApp QR setup

1. **Open Short Link**
   WhatsApp Business: Tools > Short link

2. **View and save the QR**
   Open QR Code, then save or share the image

3. **Add the ordering prompt**
   Use “Scan to order on WhatsApp” and an optional default message



ON-PREMISES QR DISPLAY

QR ordering across the restaurant

01	**Entrance and waiting area**	Customers can scan before reaching the counter
02	**Tables and printed menus**	The WhatsApp chat opens without searching for a number
03	**Counter and takeaway**	Customers can scan while they decide what to order
04	**Packaging and receipts**	The same code provides a simple path for a future order

BiteOS

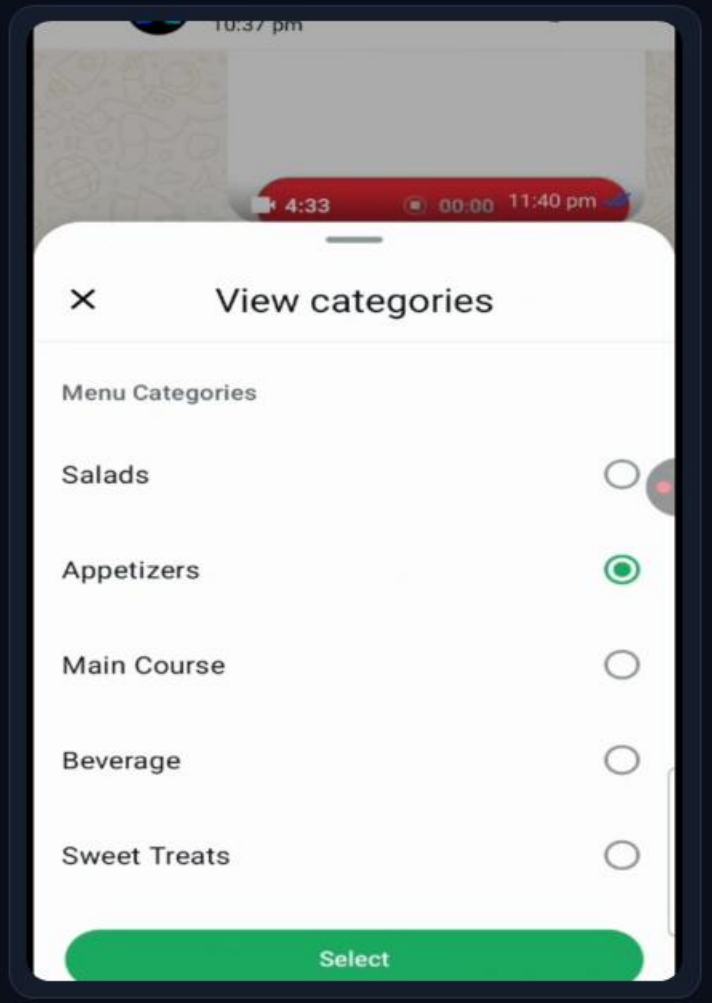
01

Customer journey

From the first message to confirmation

Simple choices. Clear prices. Less friction.

New messages start ordering automatically



Customers do not need to remember a command

A new message opens selectable categories. Numbered choices keep the next step clear.

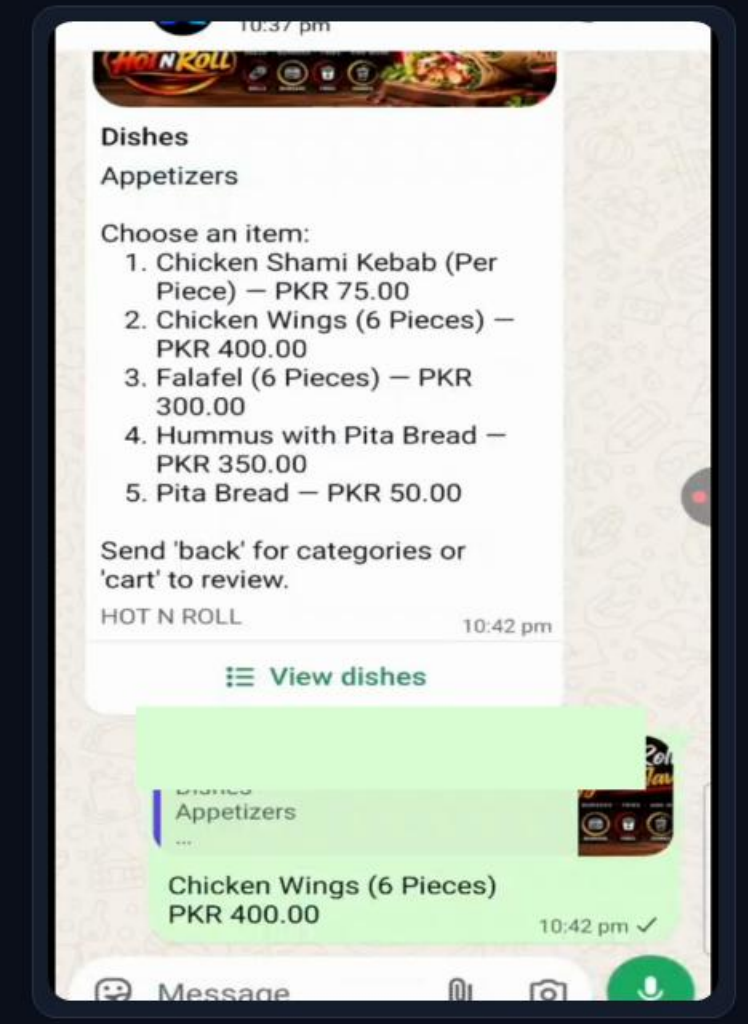
AUTOMATIC START

Menu and pricing

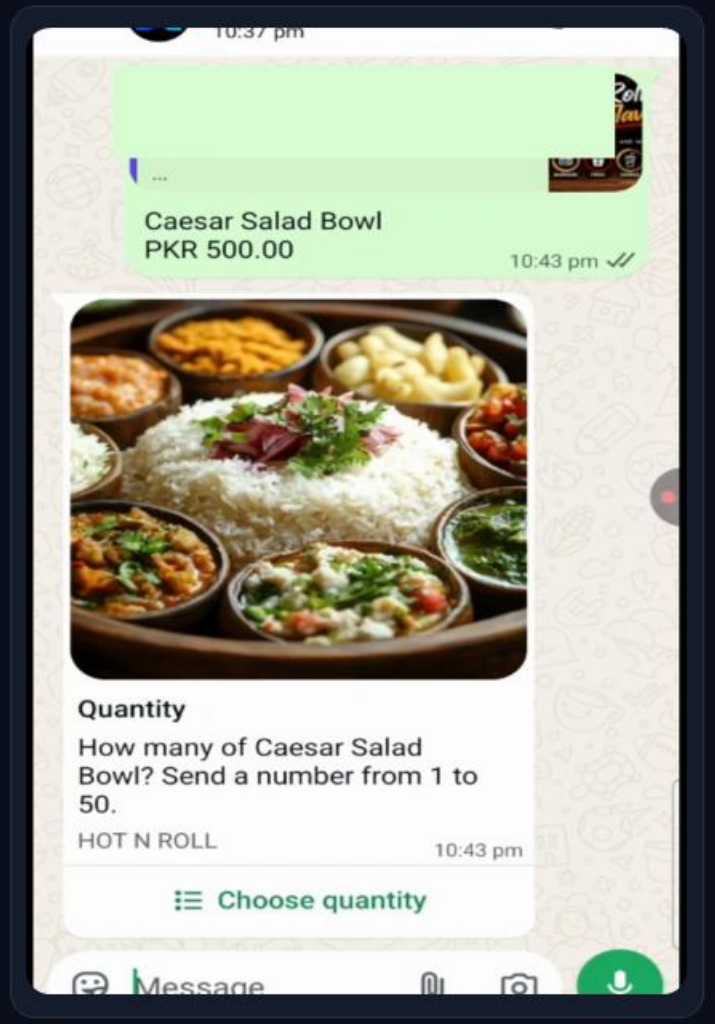
The customer sees

Dish name
Current price
How to go back or view the cart

The price stays visible on screen, which reduces avoidable confusion later.



Structured quantities and options



Clear choices replace kitchen guesswork

The order retains quantity, size, add-ons, and any required options configured in the menu.

QUANTITY

ADD-ONS

KITCHEN NOTE

BiteOS

Cart updates before checkout

1. **Add another dish**

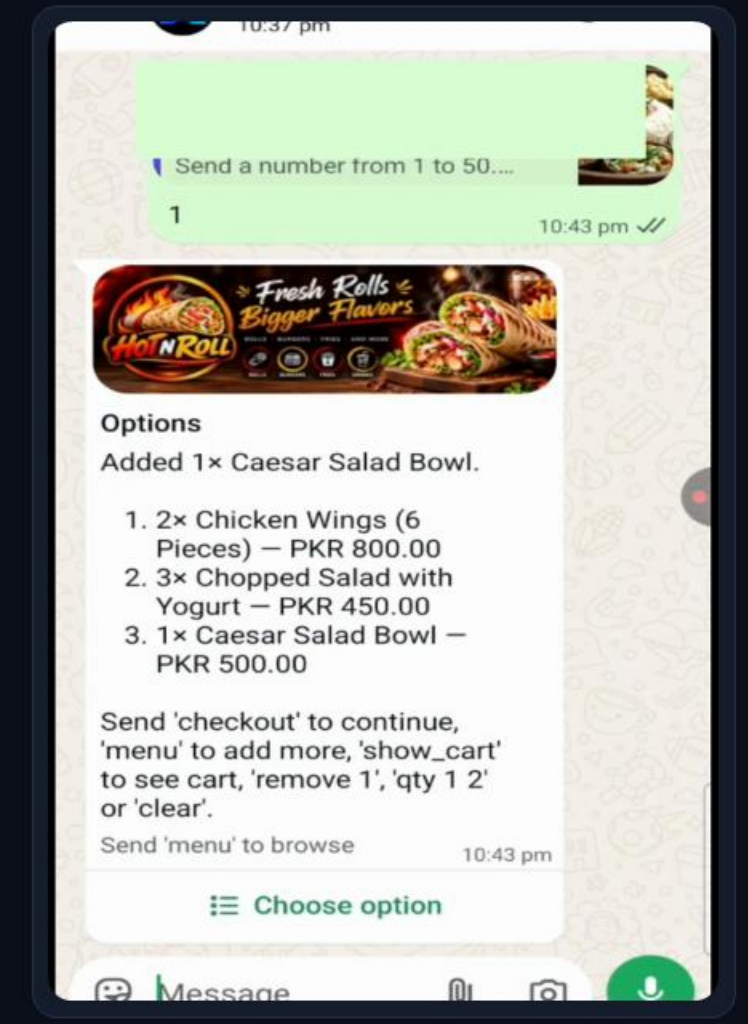
   Return to the menu and select another item

2. **Change quantity or remove an item**

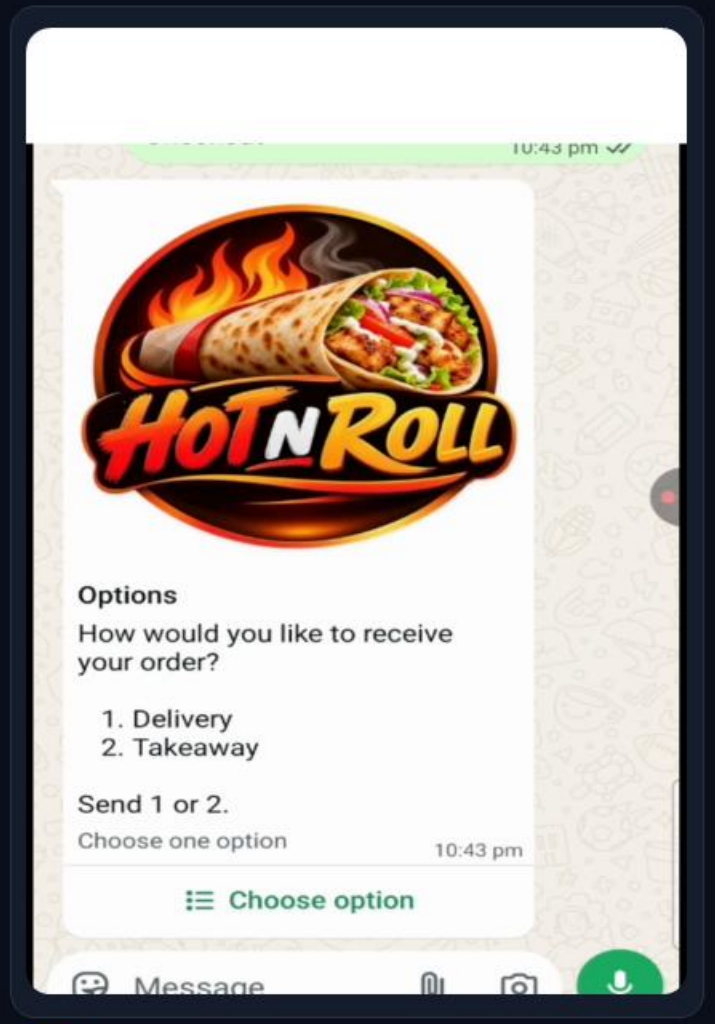
   Correct the cart before confirmation

3. **Checkout**

   Review the full order before continuing



Delivery, takeaway, and location



For delivery

A location pin can calculate branch-based delivery charges. The customer still provides a full address and contact number.

If the customer skips the pin

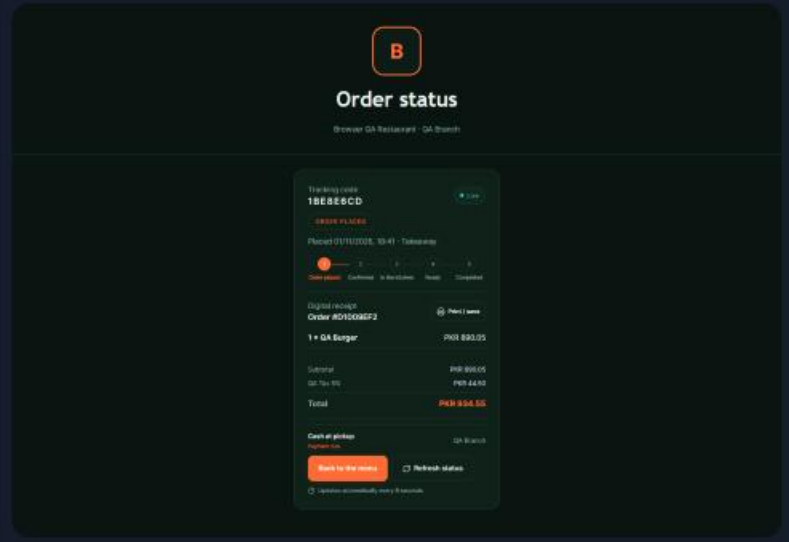
No pin means no automatic delivery charge. Staff can add the charge and send the updated bill.

Order confirmation and tracking

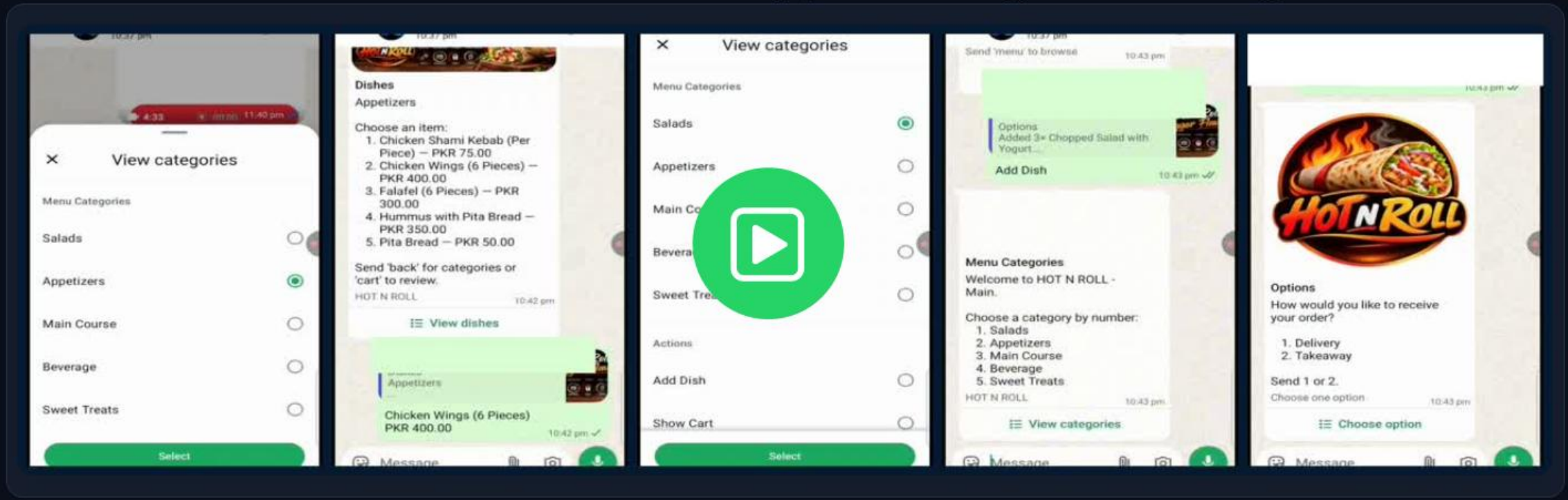
The customer receives

Order reference
Items and total
Secure tracking link
Status updates

The demo used a local link. This presentation does not reveal a private code or live tracking URL.



WhatsApp ordering walkthrough



Play the included MP4

If playback is unavailable, these frames explain the complete flow

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02

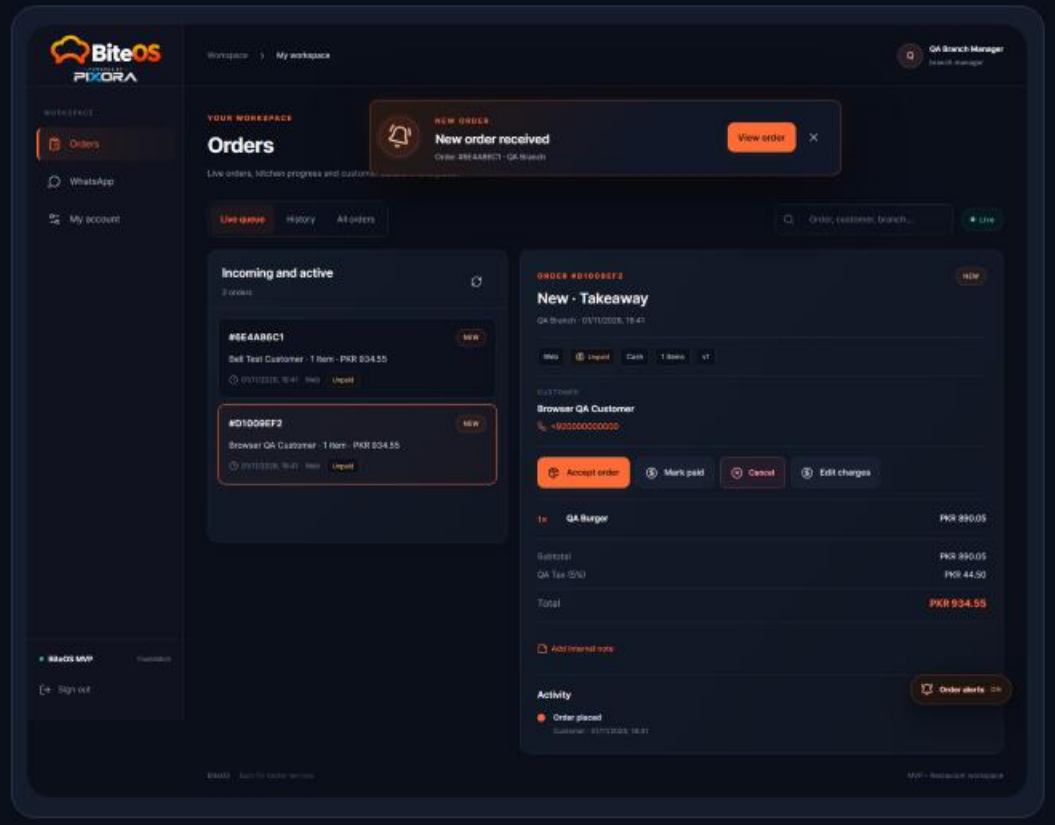
Restaurant operations

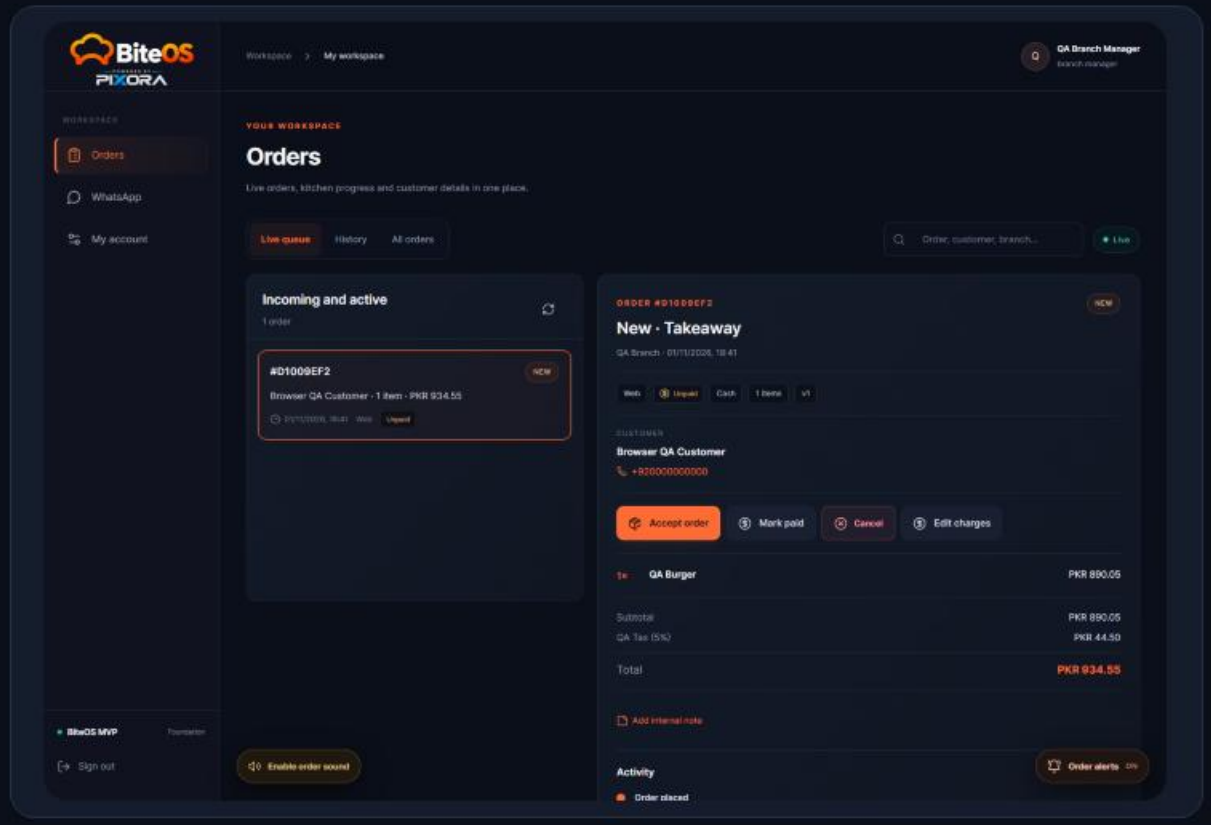
Where the order appears, who handles it, and what happens next

LIVE QUEUE

ROLE ACCESS

New orders enter the live queue





Sound and visual alert, live queue, and order detail

Every amount and option in one place

1

Items and options

The order retains the customer's selections

2

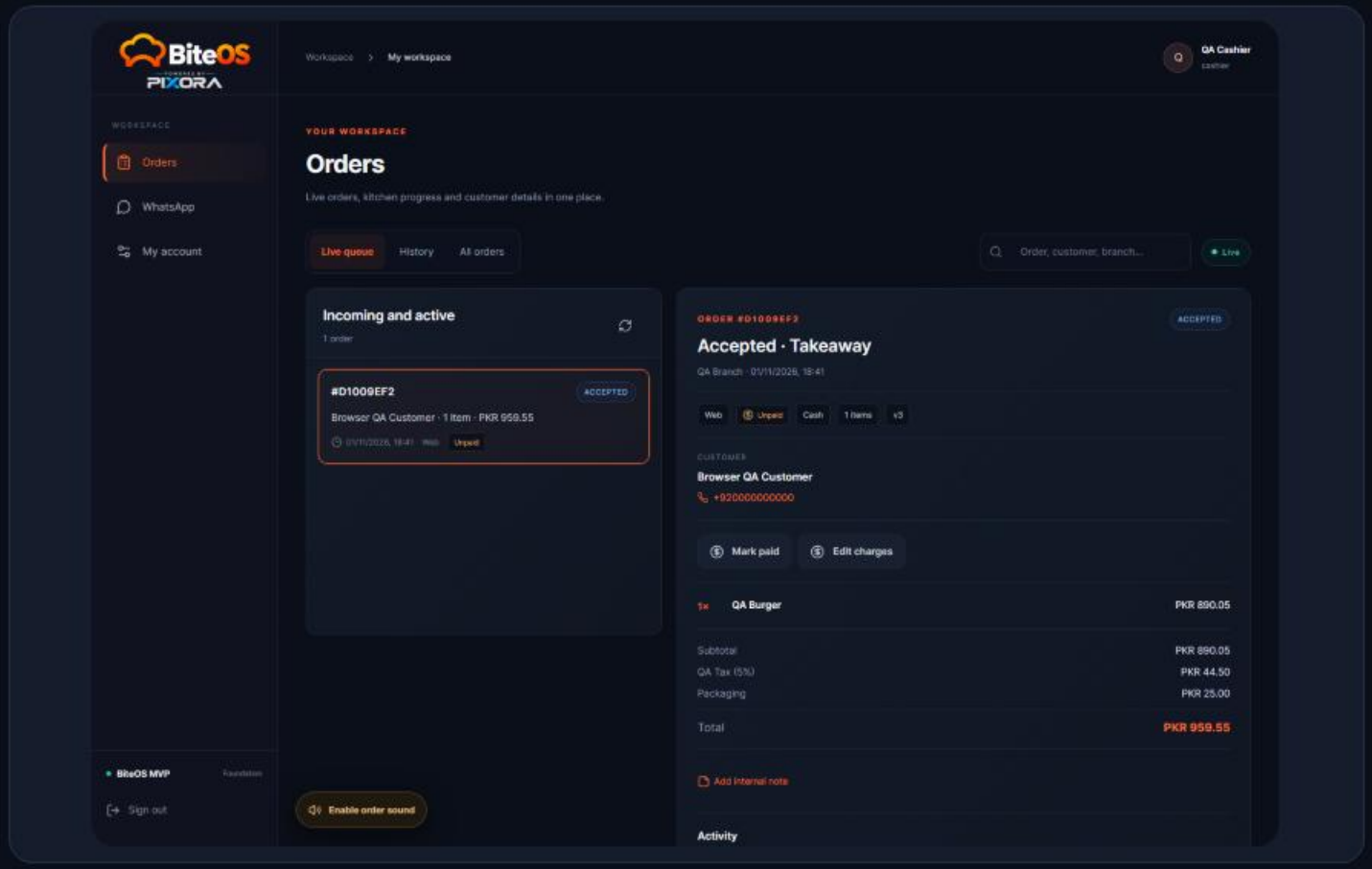
Charges and tax

Clear amounts based on current rules

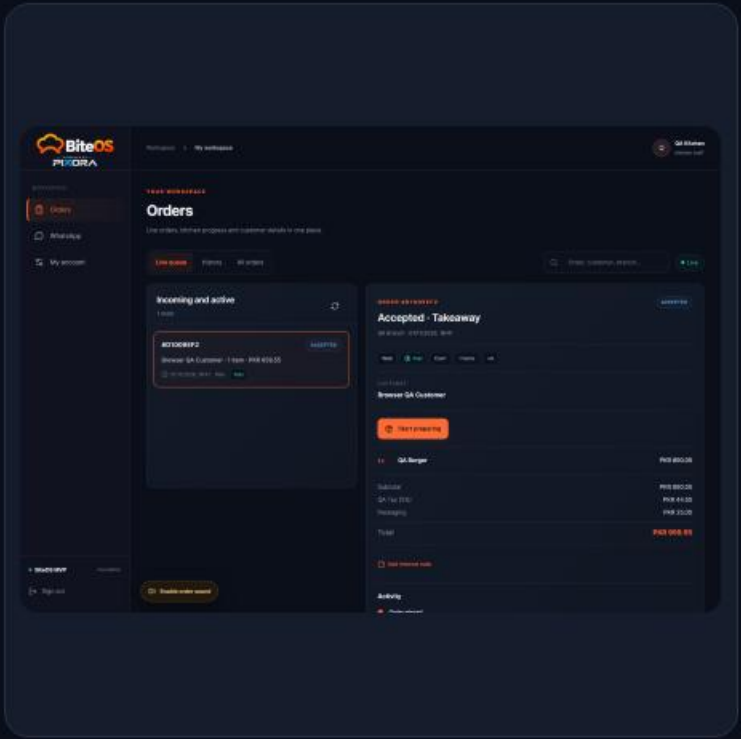
3

Payment status

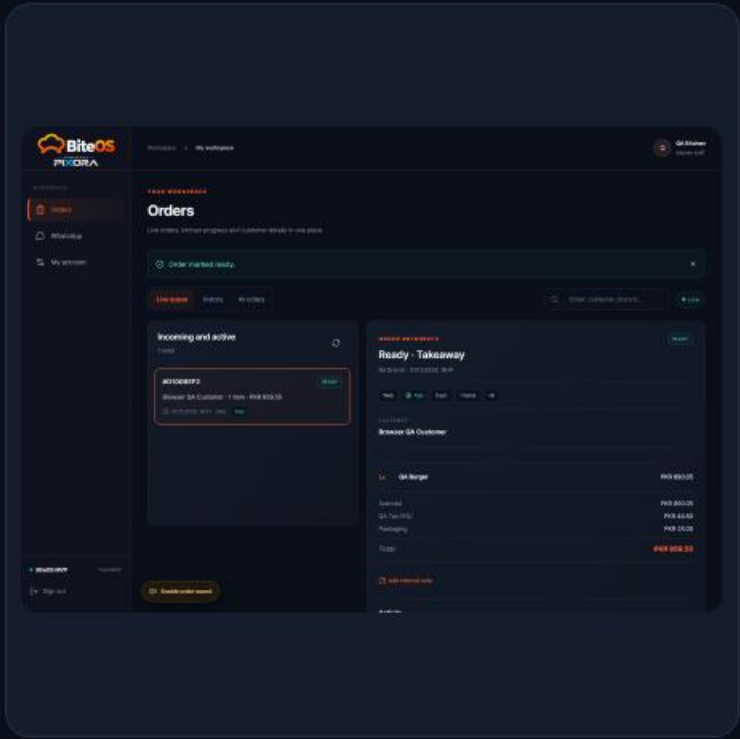
Payment intent and staff confirmation remain separate actions



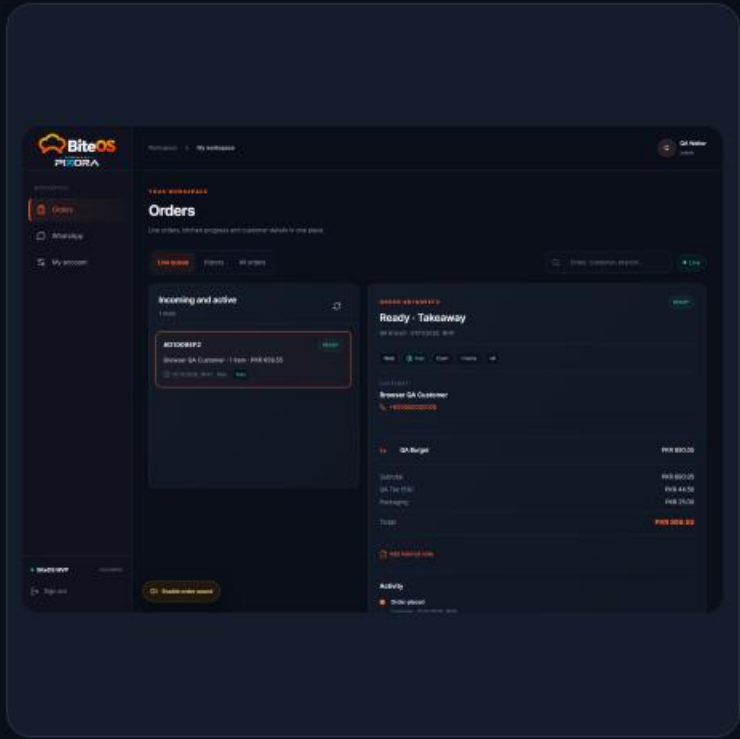
Kitchen status stays visible



New order



Ready



Handoff

Each role sees the actions relevant to its work

Role-based access for the restaurant team

01

Restaurant admin

Menu, branches, team, and settings

02

Branch manager

Branch orders and operational oversight

03

Cashier

Orders, payments, and charges

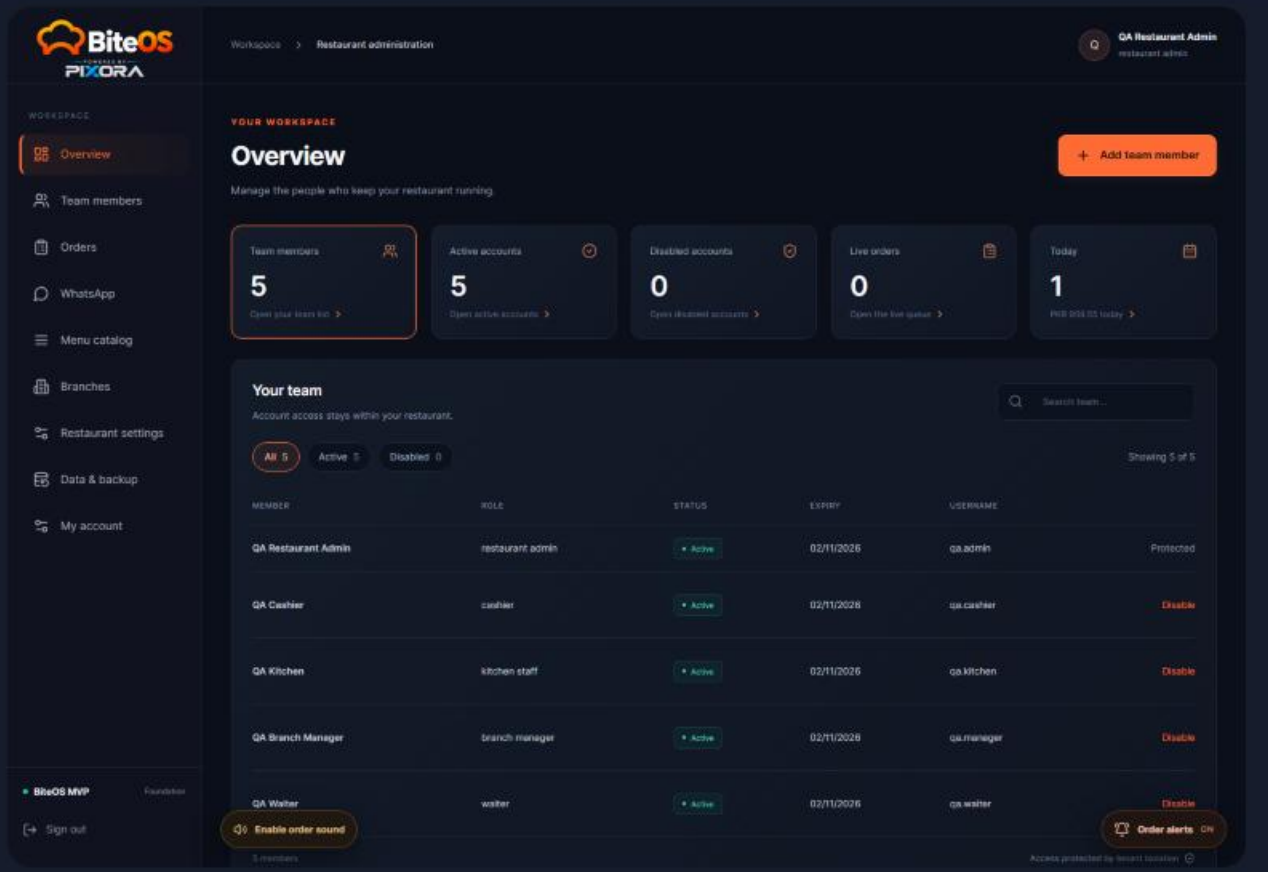
04

Kitchen and waiter

Preparation, ready status, and service handoff

The server enforces access by role and restaurant boundary

Today's team activity

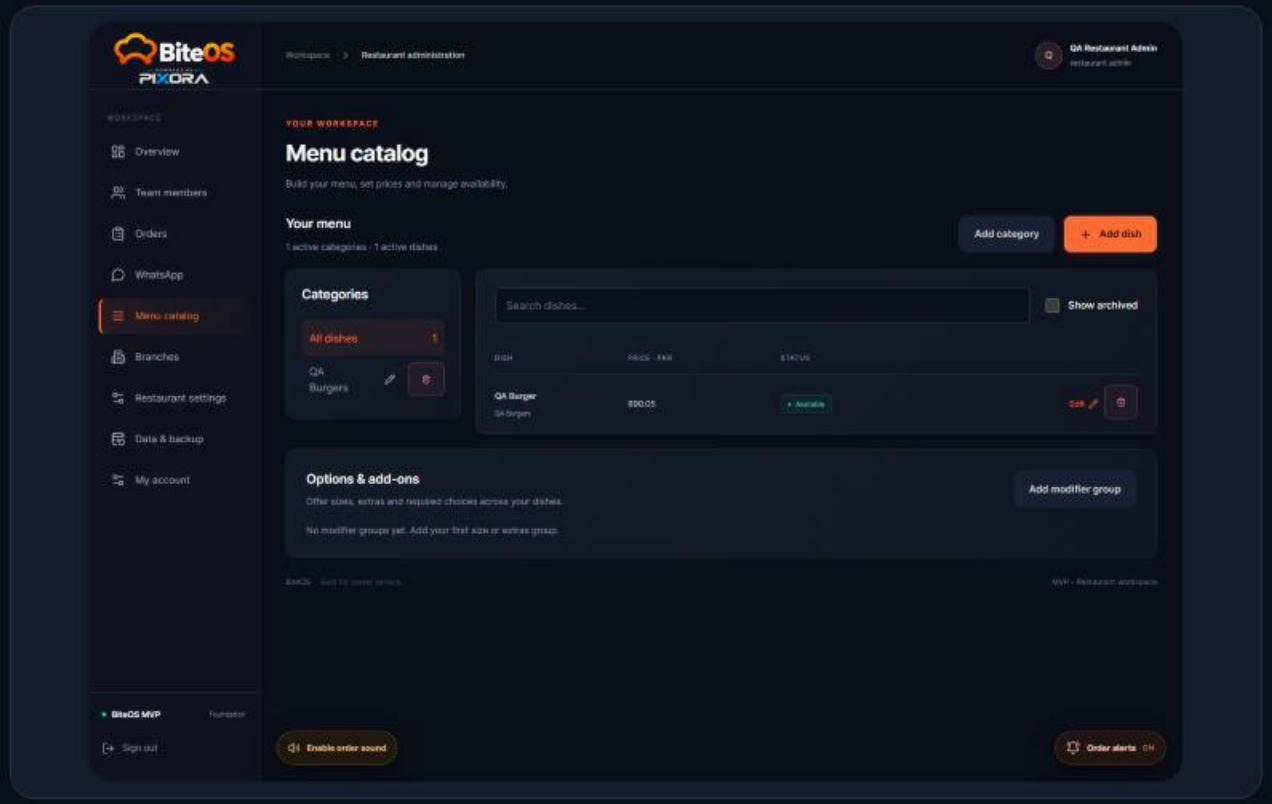


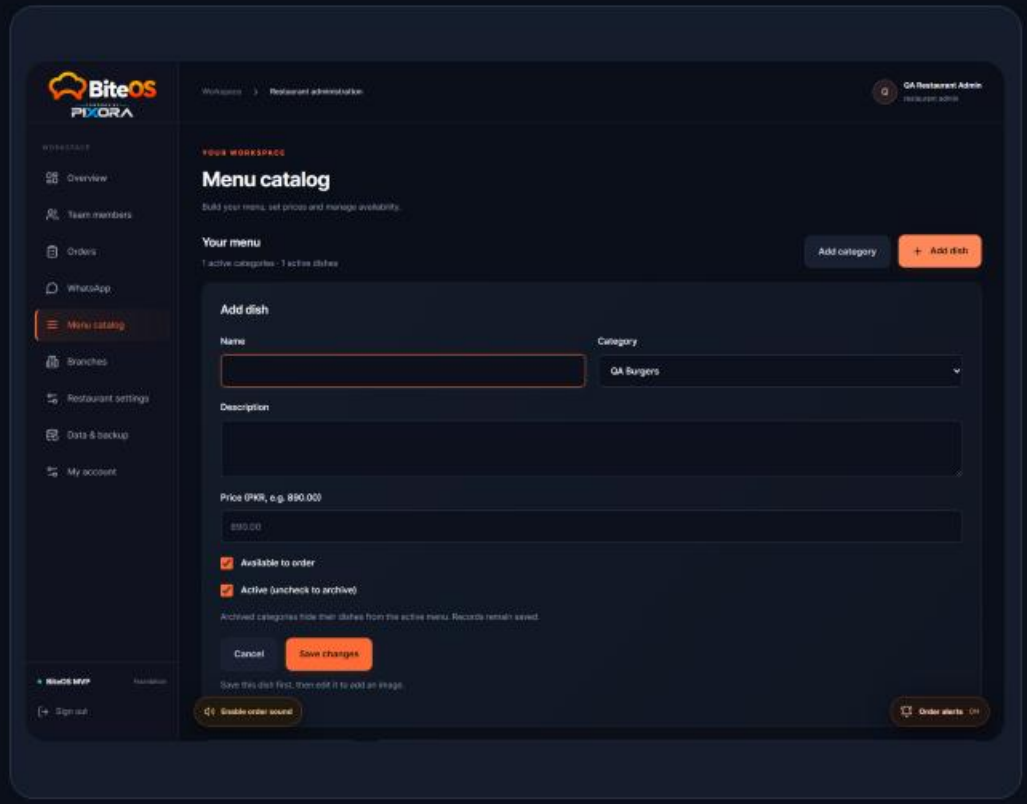
TEAM

LIVE ORDERS

TODAY

Menu and price control





Categories, dishes, prices, availability, options, and add-ons

Branch hours and delivery charges

1. **Location**

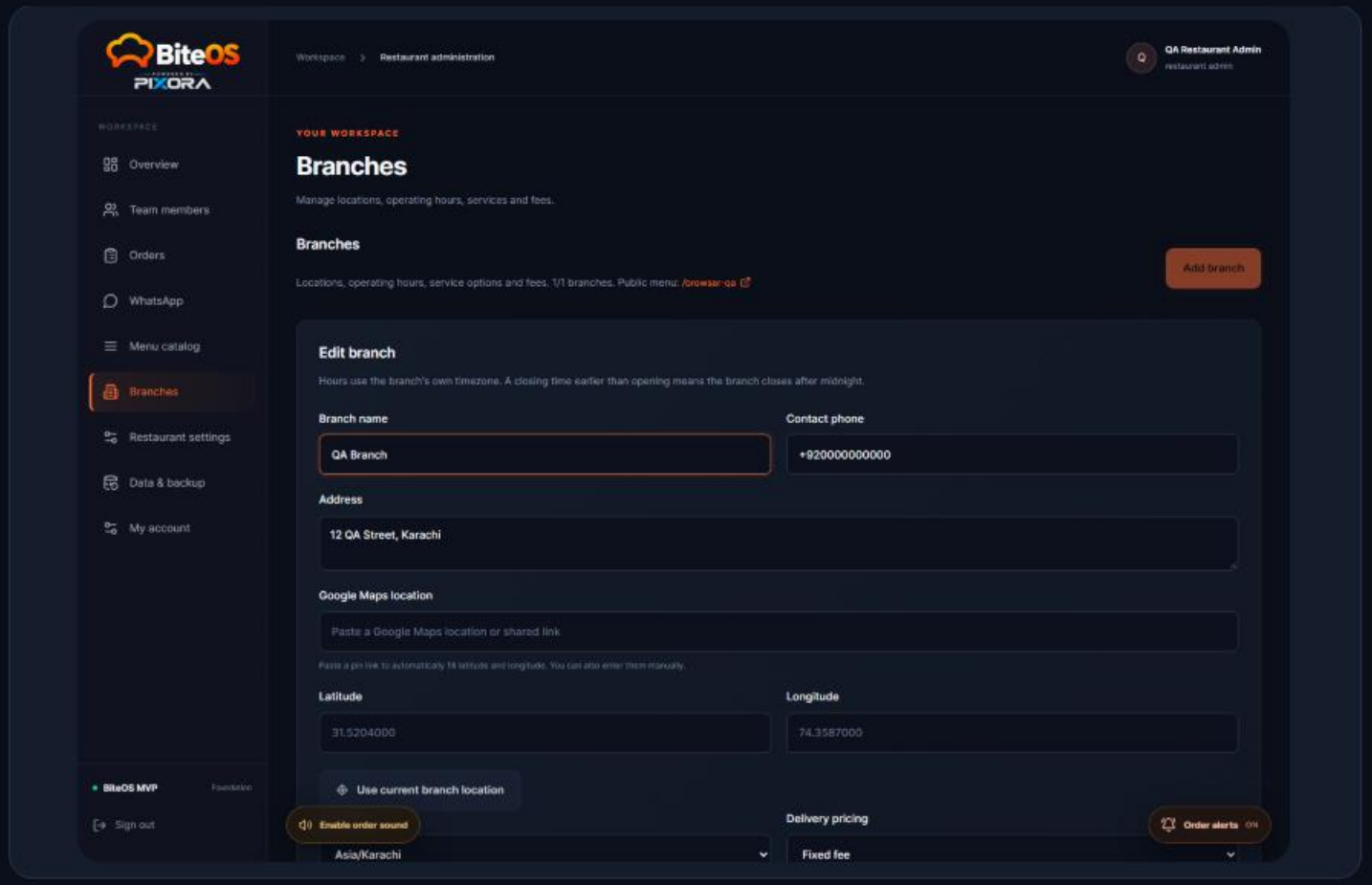
   Address, contact details, and map coordinates

2. **Service**

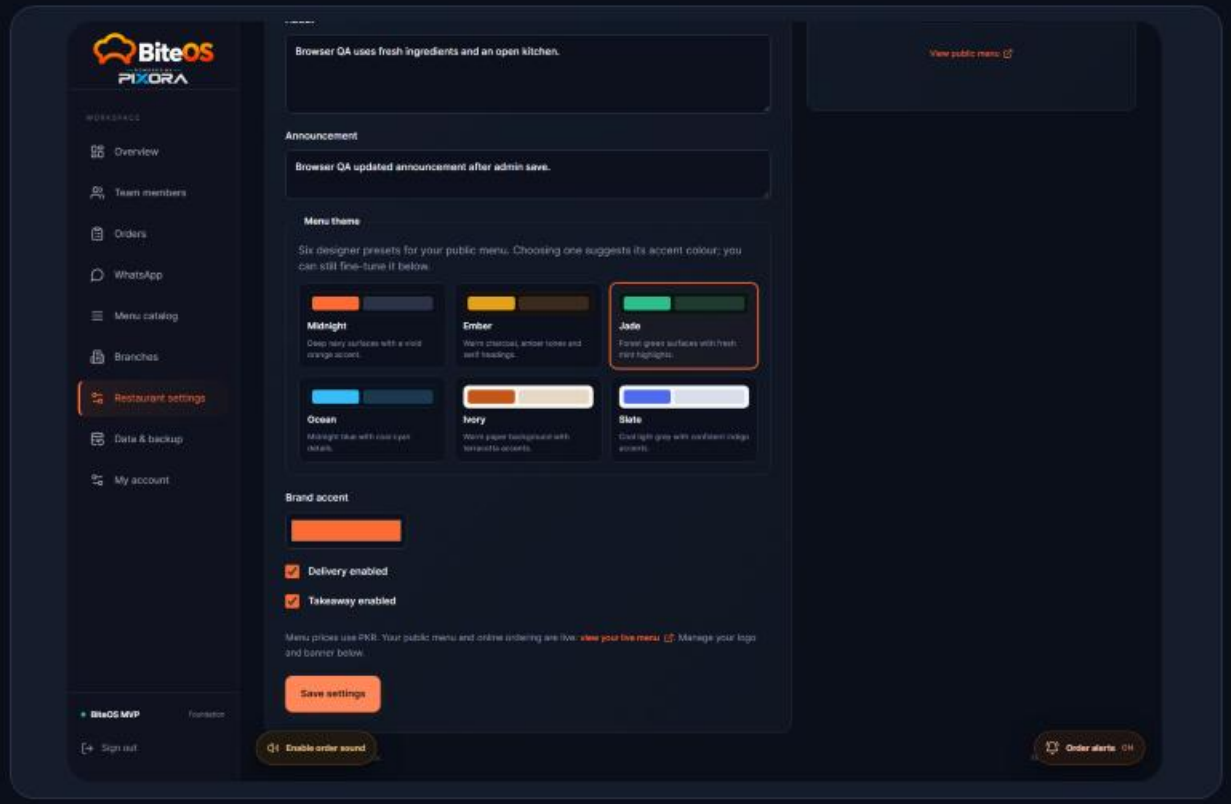
   Delivery and takeaway settings

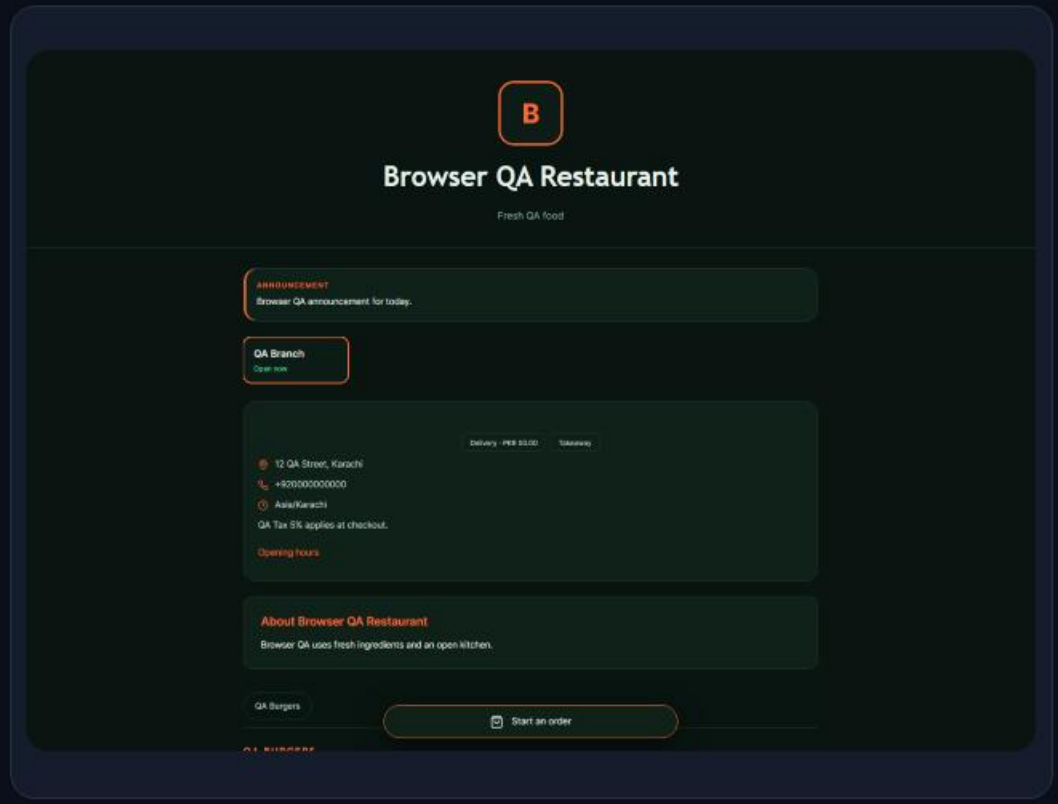
3. **Pricing**

   Fixed or distance-based pricing



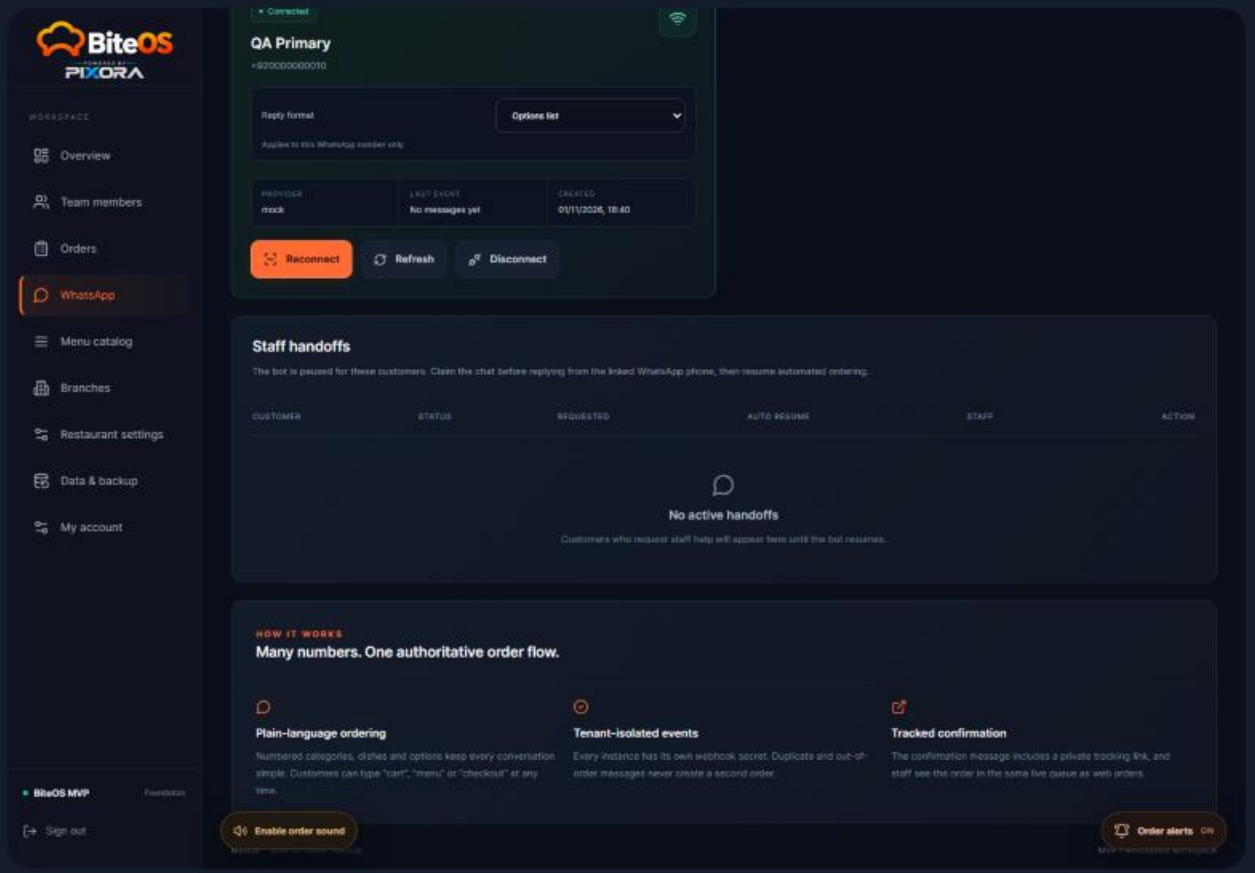
Restaurant-branded public menu





Name, tagline, logo, banner, accent color, and public menu theme

Automation with staff handoff



PAIR / RECONNECT

REPLY MODE

STAFF HANDOFF

SESSION CONTROL

Duplicate-order safeguards

01	**Repeated cart**	The system blocks the same cart from being duplicated on the same day
02	**Branch cooldown**	A configurable waiting period before the next order from the same number
03	**Daily limit**	A per-number accepted-order limit at restaurant level
04	**Audit history**	A permanent, readable record of important changes

Data and backup

1. **Portable archive**

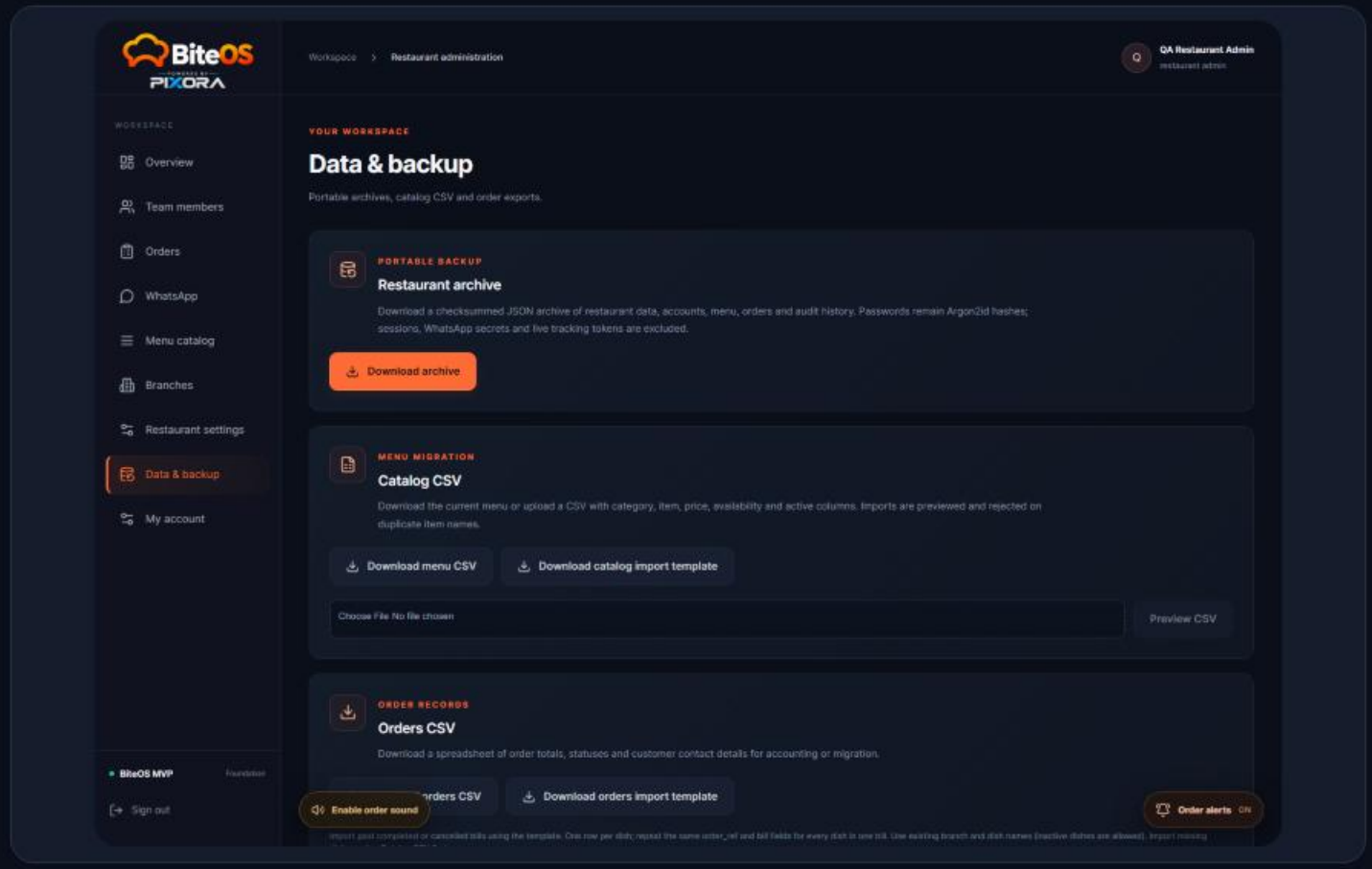
   Checksummed restaurant data with authorized history

2. **CSV exports**

   Practical exports for menu and order reporting

3. **Order backup**

   Date-based snapshots, restore, and recoverable trash



Everyday business benefits

1

Fewer incomplete orders

Guided choices

2

Consistent pricing

Server calculation

3

Clear ownership

Role workflow

4

Faster follow-up

Live status

5

Clearer customer updates

Tracking

These are operational benefits, not a revenue guarantee

Questions from restaurant owners

Our staff are not technical	Focused roles and simple actions
What if the customer types the wrong thing?	Numbered choices, recovery steps, and staff handoff
What if WhatsApp disconnects?	Connection status, reconnection, and a controlled pause
How do we change a price?	Update the menu catalog, then the server applies the current price
Who can see the data?	Restaurant boundaries and role-based authorization

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CONTROLLED PILOT

Next step

A focused pilot with your menu

01 Review current ordering

02 Prepare menu and branches

03 Connect WhatsApp

04 Train the team

05 Review pilot results

Pricing and trial terms will follow approved commercial terms

Choose a menu for the demo

Roles and responsibilities

Restaurant Admin	Team, menu, branches, branding, data
Branch Manager	Branch orders and operational control
Cashier	Order detail, payment state and charges
Kitchen Staff	Preparation and ready status
Waiter	Service handoff actions

Trust and product boundaries

Included in current MVP

- ✓ Server-authoritative pricing
- ✓ Tenant-isolated access
- ✓ Argon2id password hashes
- ✓ Audit and backup controls

Claims we do not make

Live payment gateway settlement is not included

We do not claim official WhatsApp certification

Native apps and added integrations remain future scope

We do not guarantee revenue

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Current feature checklist

Customer ordering

- ✓ Automatic start
- ✓ Categories and dishes
- ✓ Quantity and options
- ✓ Cart and checkout
- ✓ Delivery or takeaway
- ✓ Tracking

Restaurant operations

- ✓ Live queue
- ✓ Order alerts
- ✓ Role workflow
- ✓ Status history
- ✓ Charges and payment state
- ✓ WhatsApp handoff

Administration

- ✓ Menu and branding
- ✓ Branches and hours
- ✓ Delivery pricing
- ✓ Team access
- ✓ Safeguards
- ✓ Backup and export

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03

BiteOS operational advantage

Ordering connected to restaurant control

STRUCTURED CART LIVE OPERATIONS CONTROLLED HANDOFF

Ordering connected to operations

01	**Validated cart**	Items, options, quantities, delivery method and totals stay explicit
02	**Verified pricing**	The server controls price calculations before the order enters operations
03	**Live execution**	Confirmed orders enter the dashboard queue for the restaurant team
04	**Customer updates**	Receipts and status changes stay tied to the same order

Restaurant control across every step

Menu	Categories, dishes, prices, availability, options and add-ons
Branches	Hours, delivery choices, service rules and branch pricing
Team access	Role-based tools for each operational responsibility
Order workflow	Live queue, charges, payment state and status history
Data	Exports, audit history, backup, restore and recoverable trash

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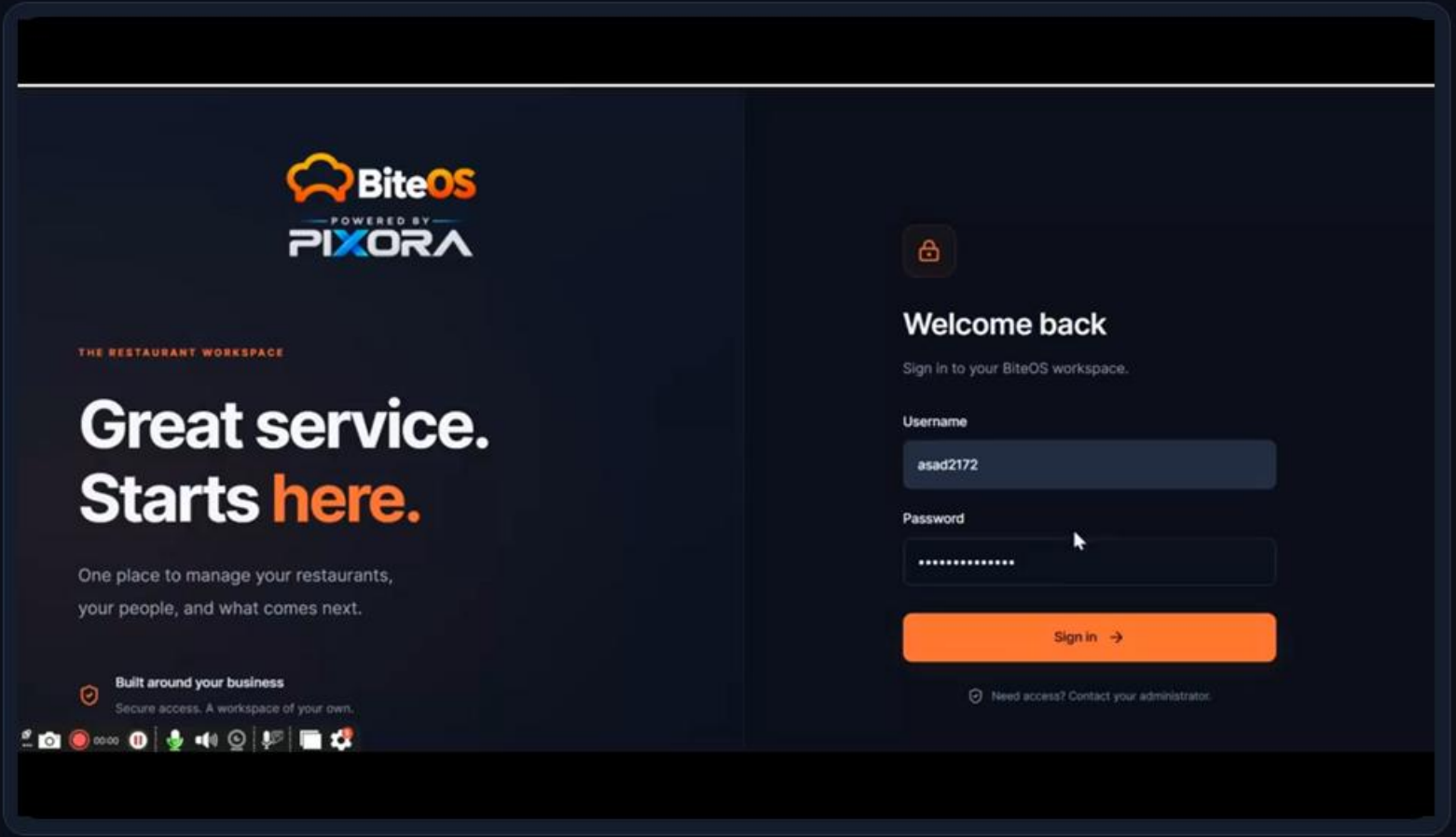
04

Live product demo

The real customer-to-kitchen experience

WHATSAPP ORDER RESTAURANT DASHBOARD LIVE STATUS

Restaurant dashboard workflow



What to watch

01 **New orders enter the live queue immediately**

02 Acceptance, status, payment, and charges

03 WhatsApp connection and staff handoff

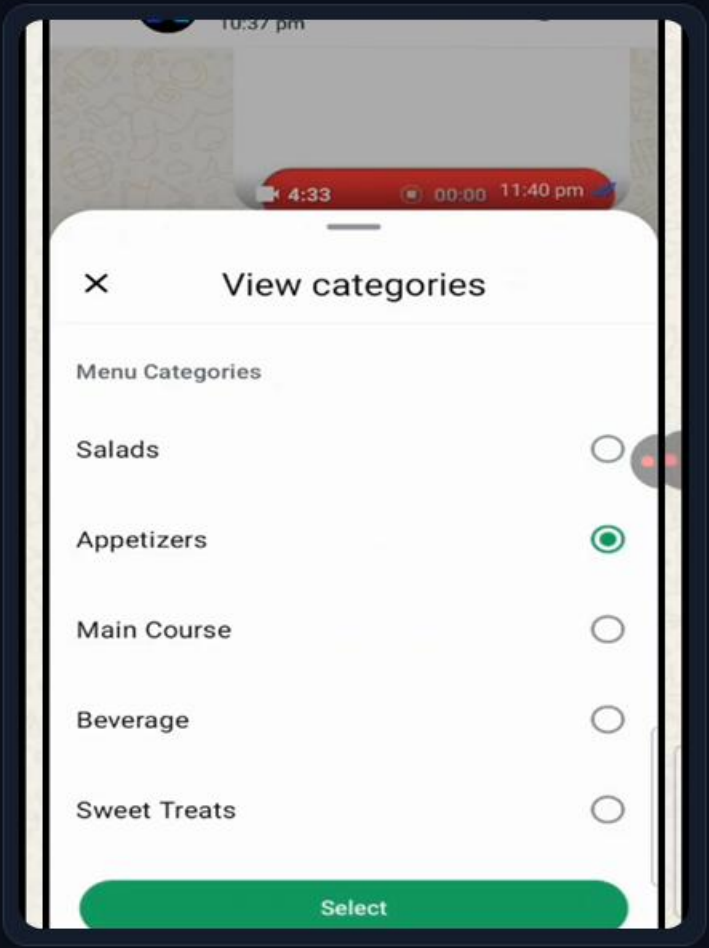
04 Menu, branches, settings, and backup

Click the video to play

BiteOS

WHATSAPP WALKTHROUGH · 01:12

Customer WhatsApp ordering



Everything inside one WhatsApp chat

01 Choose a category and dish

02 Set quantity, options, and cart changes

03 Choose delivery or takeaway

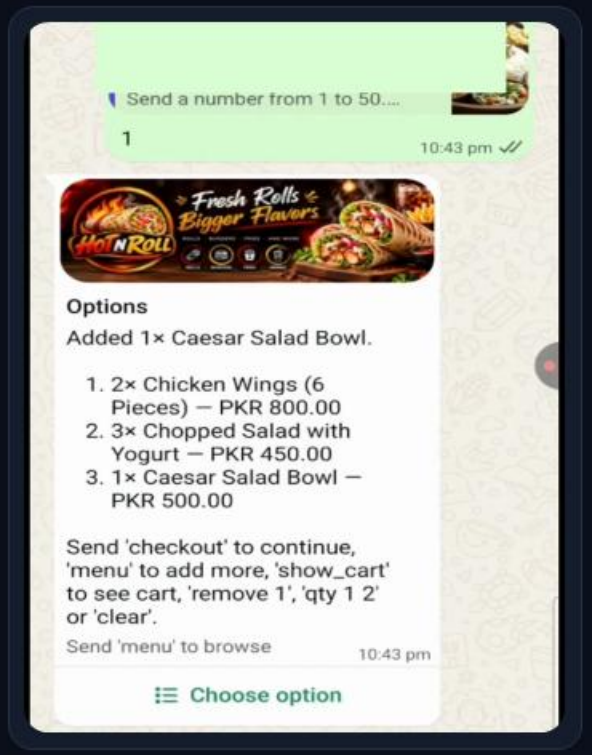
04 **Receive confirmation, receipt, and status**

CLIENT-SAFE VERSION

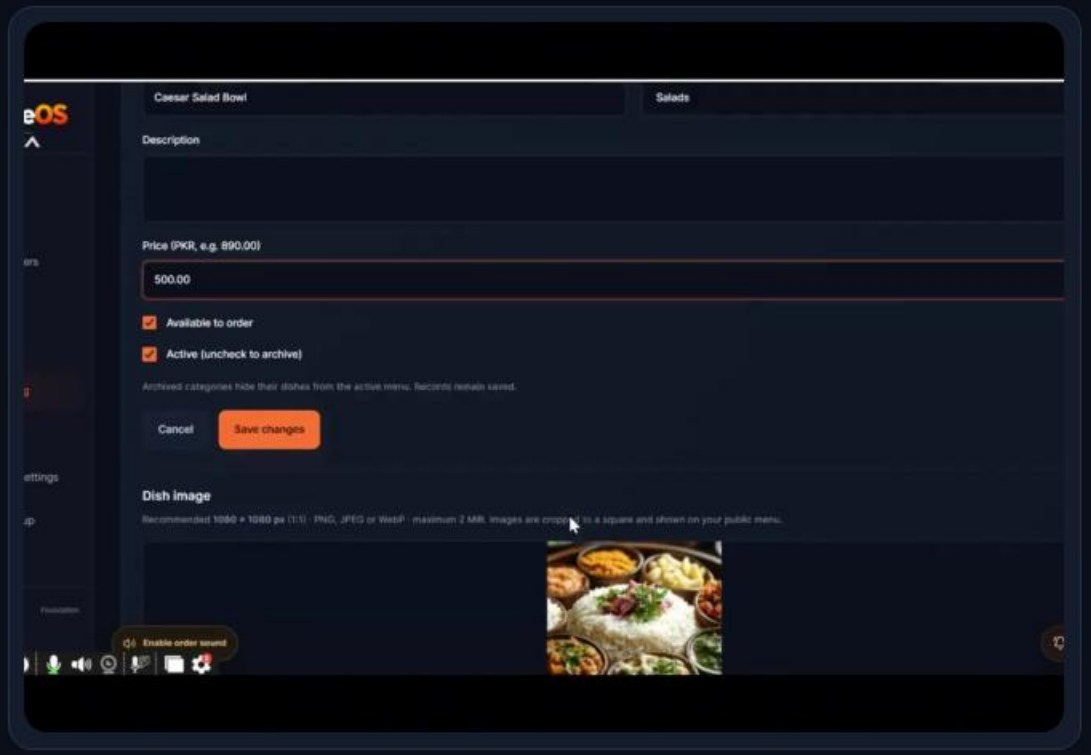
Names, addresses, and private tracking details are hidden

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One order across WhatsApp and operations



Customer



Restaurant team

01 Order on WhatsApp

02 Process in the dashboard

03 Return status updates to the customer

Next step: start a pilot with one branch and a selected menu

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